

Privacy policy

- for www.graastenraadhus.dk, our newsletters and services

The privacy policy describes how DET GAMLE RÅDHUS ApS ("DET GAMLE RÅDHUS ApS" or "we/us"), processes (process) your personal data.

The privacy policy defines how we collect and use the personal data you provide when you visit our website and when you use the various services that we offer to you. DET GAMLE RÅDHUS is the data controller for the personal data collected and processed through the services that we offer you, such as our website and newsletters. The processing of your personal data generally covers the following:

1. Collection of personal data
2. Use of personal data, and the purpose and basis for processing the data
3. Transmission and transfer of your personal data
4. Consent
5. Deletion of personal data
6. Security
7. Your rights
8. Links to other websites, etc.
9. Changes in the privacy policy
10. Correction, cancellation of services, etc.

1. Collection of personal data

We always inform you before we collect your personal data. We collect, for example, the following personal data about you: your name, e-mail address, company address, postal address and telephone number.

Please note that we need to collect certain personal data to allow you to use the features of our website. We will always indicate whether the submission of the personal data is mandatory or optional.

If the submission of the personal data is mandatory, it will be marked with an asterisk (*), for example on the website or made visible in some other way.

If you choose not to provide your personal data, you will not be able to access the information service / function or technical assistance that you are seeking to use. For example, we need your contact details to be able to book your reservation or send you a newsletter, if that is what you want.

If you provide personal data about anyone other than yourself, we would advise you to first obtain the consent of this person (these persons) prior to submitting the data.

2. Use of personal data, and the purpose and basis for processing the data

We collect and use personal data relating to the services and purposes described below. We may also process your personal data for other purposes, if we are entitled or required to do so by law.

We only use your personal data for marketing purposes if you have given your prior and express consent, for example by signing up for our newsletter.

Booking

We need to process the personal data you provide on the order form to order a product and/or service from us. We use your personal data in order to be able to take action at your request in response to your order. This provides the legitimate basis on which we process your personal data. The purpose of the processing is to be able to offer you a product and/or service relating to our hotel and restaurant.

Subscribing to our newsletter

We need to process the personal data you provide on the subscription form for the newsletter in order to be able to sign you up to the newsletter at your request. This provides the legitimate basis on which we process your personal data. The purpose of processing your personal data is to send you our newsletters. You can always withdraw your consent – either by unsubscribing at the bottom of our newsletter or by contacting us.

Cookies

We use cookies on our website. The processing of personal data that we collect through the use of cookies is based on your consent. You can read more about the terms for submitting consent in section 4 below. The purpose of using data collected through cookies is:

- To manage, improve and optimise our website and services, as well as your user experience
- To carry out customer and user analysis and segmentation in order to gain a better understanding of our customers and users, and to improve and adapt our services accordingly
- To gather statistics

3. Transmission and transfer of your personal data

Under certain circumstances, it may be necessary to disclose data to the authorities, for example because of statutory requirements. Furthermore, disclosure of personal data may occur if it is necessary to establish or defend legal claims.

In connection with the processing of your personal data that you submit to us on our website, for example, we use various data processors to send newsletters, for instance. For further information about this, please contact us (see contact details in section 10 below).

4. Consent

When you use our website, we sometimes collect and process your personal data on the basis of your consent, for example in order to send you newsletters.

Please note that you can withdraw your consent at any time – either by unsubscribing at the bottom of our newsletter or by contacting us. If you withdraw your consent, we will terminate the processing of your personal data, unless we are entitled or required to continue processing or storing your personal data for legal reasons, for example.

Withdrawal of your consent does not affect the lawfulness of the processing that has taken place prior to you withdrawing your consent.

If you withdraw your consent, you cannot fully use the features and services we offer on our website and through our newsletters.

5. Deletion of personal data

Your personal data will be deleted when we no longer need to process it for the fulfilment of one or more of the above purposes.

However, the data can be processed and stored longer in anonymous form or if we are required to do so in accordance with the law.

6. Security

We have implemented appropriate technical and organisational security measures to ensure an adequate level of security. We do our best to ensure the quality and integrity of your personal data.

We do not disclose your personal data to third parties.

7. Your rights

You have the right to gain access to the personal data we process about you with certain exceptions provided by the law.

You can object to the collection and further processing of your personal data. You also have the right to correct your personal data or ask us to limit the processing of your personal data.

We will delete or correct inaccurate personal data or personal data that has become obsolete since the time at which it was collected.

At your written request, we will delete the personal data that we have recorded without any undue delay, unless we are able to continue the processing on another basis, for example, if such processing is required in order to assert a legal claim or if such processing is required in order to enter an agreement with you.

In addition, in some cases, you have the right to have the personal data we have recorded about you delivered in a structured, commonly used and machine-readable format, and to ask us to send (transmit) this data to another data controller. If you wish to exercise your rights as described above, please contact us (see contact details in section 10 below).

In connection with enquiries regarding your rights, please provide us with sufficient information to enable us to process your enquiry, including your full name and e-mail address, in order to allow us to identify you and respond to your request. We will respond to your enquiry as soon as possible and within one month.

If you disagree with the way we process your personal data or the purposes for which we process your data, you are welcome to contact us to discuss this. You can also submit a complaint to:

Datatilsynet [The Danish Data Protection Agency]
Borgergade 28, 5. sal
1300 Copenhagen K
Tel. +45 33 19 32 00

8. Links to other websites, etc.

Our website may contain links to other websites. We are not responsible for the content of other websites (third-party websites) or for the procedures that such third parties have for the collection and processing of personal data. When visiting a third-party website, you should read the website owner's privacy policy and other relevant policies.

9. Changes in the privacy policy

We reserve the right to amend this privacy policy on the basis of significant changes in the law, new technical solutions, new or improved services or to improve the website. You will always have access to the latest updated version of our privacy policy on our website: www.graastenraadhus.dk

10. Correction, cancellation of services, etc.

If you would like us to update, correct or delete the personal data we have recorded about you, if you no longer wish to use our services, or no longer wish to receive data from us, please contact us as indicated below.

For further information on this privacy policy, please contact:

DET GAMLE RÅDHUS ApS
Torvet 8
DK-6300 Gråsten

Tel.: 7465 1200
E-mail: info@graastenraadhus.dk

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